

## **QUALITY OBJECTIVES**

- Continuously monitor and improve all areas of the company activities to meet or exceed the needs and reasonable expectations of internal and external clients, regulatory authorities and the community.
- Conduct internal and external auditing to monitor the company's performance in all areas as a basis for conducting management reviews and implementing a fundamental philosophy of continual improvement.
- Understand the needs of our industry and our customers
- Design and develop products, to meet market requirements
- Conduct selection and training of staff and subcontractors to maintain high standards
- Purchase high quality parts and materials from approved vendors
- Maintain continuous quality inspection and testing practices
- Maintain a commitment to health and safety management
- Review and monitor our customers' level of satisfaction after completion of work
- Set and review measurable business objectives

This statement is issued to indicate our commitment to our product, our clients and our standards of service.

**KAB Seating** is a supplier of performance seating for commercial vehicle and office applications.

Paul Davies  
Managing Director  
**KAB Seating**

Date:

| Procedure | Revision | Date     | Prepared By | Approved By |
|-----------|----------|----------|-------------|-------------|
| PO-003    | 1        | 29/08/12 | P Mouy      | P Davies    |